Hindustan Unilever pureit

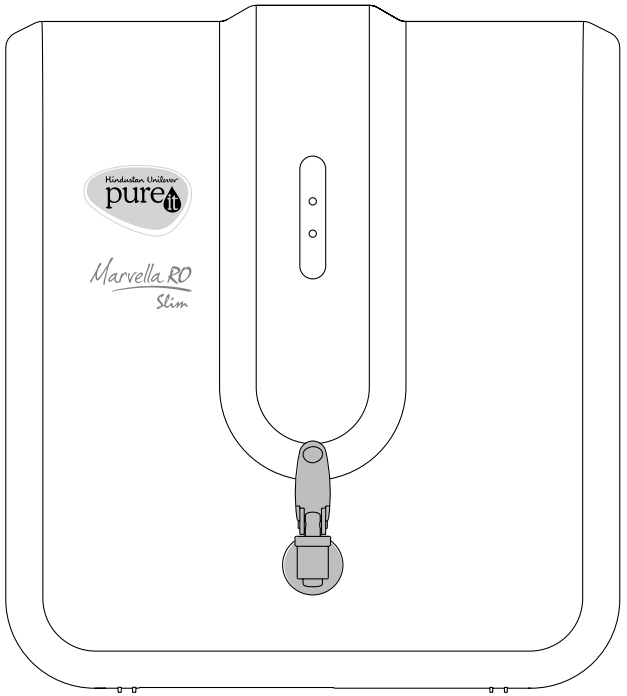
World's largest selling water purifier#

#Based on Unit shipment sales for 2013. Excludes pitchers and faucet mount systems sales and includes only in-home point-of-use drinking water treatment systems.

PRS_07_14

Hindustan Unilever pureit

Marvella RO Slim



REACH PUREIT AT
1860-210-1000
www.pureitwater.com

instructions manual

Hindustan Unilever pureit

Marvella RO Slim

WELCOME TO THE PUREIT FAMILY

Congratulations!

We thank you for the trust you have shown in our product and assure you that our product will live up to your expectations. Millions of users trust Pureit to provide safe water to their loved ones.

Our product is developed by experts and is designed to give you water that is completely safe. Pureit meets some of the toughest standards of leading institutions both in India and abroad.

If you need to get in touch with us for anything, please call us at the Pureit Helpline (1860-210-1000).

We once again thank you for buying Pureit Marvella RO Slim™ and we look forward to a long and fruitful association with you.

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UNIQUE FEATURES OF PUREIT MARVELLA RO SLIM™

Advance Alert System™
Alerts you 15 days before life of the Germkill Kit™ gets over*

Advanced 6-Stage Technology
Advanced 6-stage purification through RO technology

TDS Removal up to 1800 PPM**
Pureit Marvella RO Slim™ turns hard water upto 1800 ppm into soft and sweet water

Convenient 4 Litres Storage Tank
Pureit Marvella RO Slim™ has 4 litres of storage tank, so you can get purified water even when there is no electricity

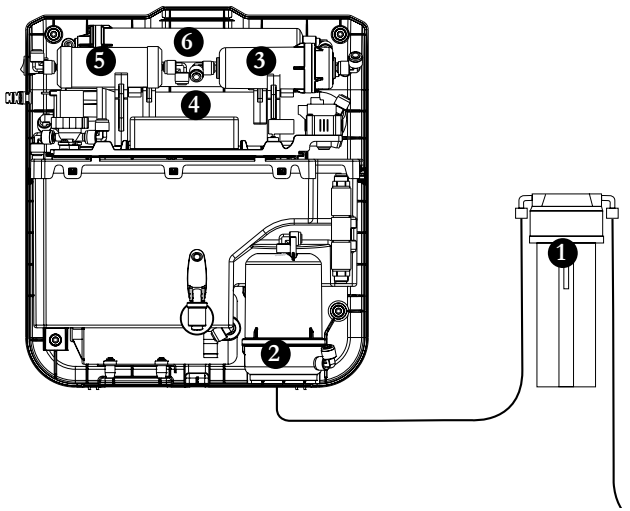
Advanced Voltage Fluctuation Guard
Protects your purifier from sudden voltage fluctuation as high as 280 volts and also works in as low as 100 VAC

Break-resistant Tap
Pureit Marvella RO Slim™ is equipped with break-resistant tap which is tested for up to 50000 times

No Annual Maintenance Contract
Pay for maintenance only when needed

*Advance Alert System™ will alert you 15 days before end of every 180 days (approximately) or 15 hours before completion of every 150 hours of pump running time, whichever is earlier. The purifier will communicate the alert only if the purifier is in a switched on condition during the scheduled alert time. Post the completion of the scheduled alert time, Auto Shut off™ of water will be activated automatically, even if the purifier is in a switched off condition.
**Provided total hardness is 600 PPM max.

PUREIT MARVELLA RO SLIM™'s UNIQUE TECHNOLOGY



1 Pre-Sediment Filter
Removes fine and coarse particulate impurities/dirt and improves the life of the carbon Filter.

2 Pre-RO Carbon Filter
Removes chlorine and organic impurities like harmful pesticides. It also adsorbs bad taste and odour causing organic compounds from water.

3 Post-Carbon Sediment Filter
Removes remaining fine and coarse particulate impurities/dirt and improves the life of RO Membrane.

4 RO Membrane
Removes dissolved salts, hardness, pesticides and heavy metals like arsenic, lead and mercury.
It also removes microbial contaminants like bacteria, virus, protozoa and cysts.

5 Micro Filtration (MF) Membrane
Micro Filtration (MF) Membrane is added Post-RO, which ensures that the water is purified not once but twice.

6 Post-RO Carbon Filter
Last level of purification acts as a polisher and enhances the taste of purified water.

TECHNICAL SPECIFICATIONS OF PUREIT MARVELLA RO SLIM™ PURIFIER#

Pureit Marvella RO Slim™ Purifier	
Height	422.6 mm
Width	380 mm
Depth	165.6 mm
Weight of Pureit Marvella RO Slim™	~ 5.8 kgs–(dry weight)
Flow rate*	Approximately 9–12 Litres per hour
Storage tank capacity	4 Litres
6-stage Purifying Technology	PP Melt Blown Pre-Sediment Filter, Pre-RO Carbon Filter, Post-Carbon Sediment Filter, Reverse Osmosis Membrane, Micro Filtration Membrane and Post-RO Carbon Filter
Membrane type	Thin film composite spiral wound
Pump type	Diaphragm pump, 24V DC
% Recovery*	Typically 20–25%
TDS reduction**	90% (min)
Power rating	36 Watts
Pressure rating	5–30 PSI***
Rated Voltage (Operating Voltage)	100–240 Va.c 50/60Hz (100–300 Va.c 50/60Hz)
Material of construction for plastic parts	Food safe, non-toxic, engineering grade plastics
Length of Power adaptor	1.5 metres
Total Dissolved Solids	200 mg/lit (min) – 1800 mg/lit (max)
Total Hardness	600 mg/lit (max)
Iron	0.3 mg/lit (max)
Turbidity	1 NTU (max)

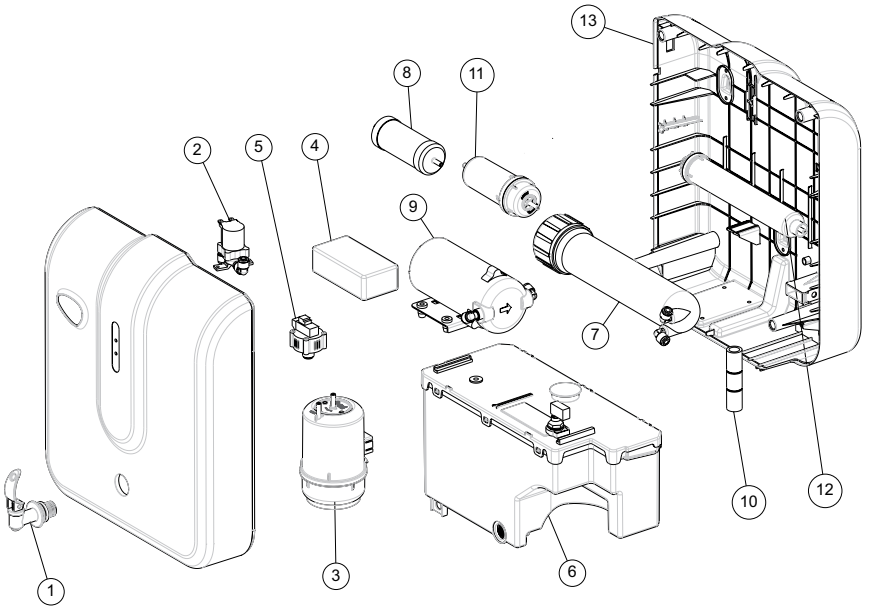
SPECIFICATIONS OF PUREIT GERMKILL KIT™

Germkill Kit™	
Material of construction	Food safe, non-toxic, engineering-grade plastics
Pre-Sediment Filter	Pre-Sediment Filter – 1 No
GKK-1	Pre-Sediment Filter – 2 Nos
	Pre-RO Carbon Filter – 1 No
	Post-RO Carbon Filter – 1 No
GKK-2	Pre-Sediment Filter – 2 Nos
	Pre-RO Carbon Filter – 1 No
	Post-RO Carbon Filter – 1 No
	Post-Carbon Sediment Filter – 1 No
	RO Membrane – 1 No
	Micro Filtration Membrane – 1 No
Germkill performance standard	Meets stringent international criteria for microbiologically safe drinking water – e.g., Environmental Protection Agency (EPA), USA

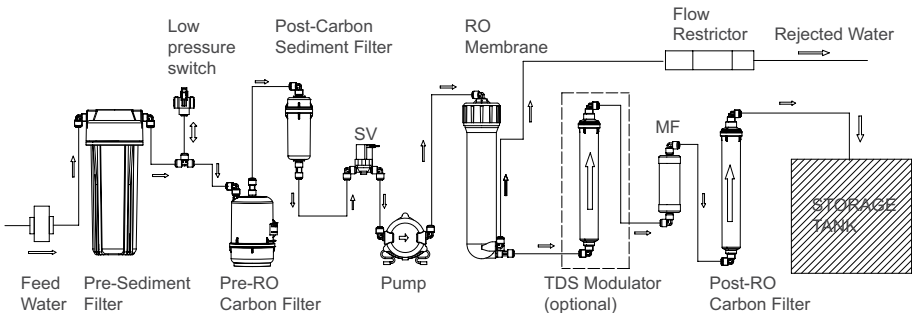
* Permeate flow rate and recovery are based on standard test conditions and may vary depending on input water quality, TDS, pressure and life of filter elements.
** Input water quality and TDS content are important determinants of output water quality.
*** If input pressure exceeds 30 PSI, please install a company-provided Pressure Reducing Valve at an additional cost. If the pressure is lesser than 5 PSI than you need to buy a Pressure Enhancing Pump at an additional cost.
# Technical specifications are subject to change or improvement without prior notice.

KNOW YOUR PUREIT MARVELLA RO SLIM™

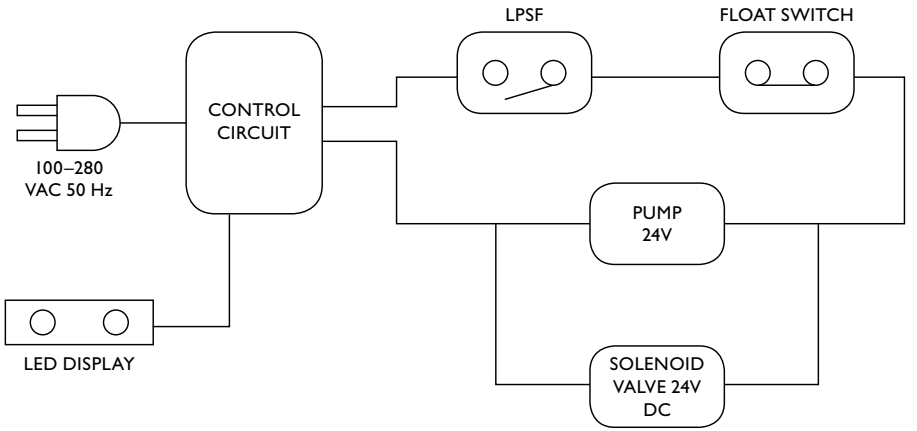
01. Tap
02. Solenoid valve
03. Pre-RO Carbon Filter
04. Control Circuit and Adapter
05. Low pressure switch
06. Storage Tank Assembly
07. RO Membrane housing
08. MF Filter
09. Pump
10. Flow restrictor
11. Post-Carbon Sediment Filter
12. Post-RO Carbon Filter
13. Back Cover



WATER-FLOW DIAGRAM

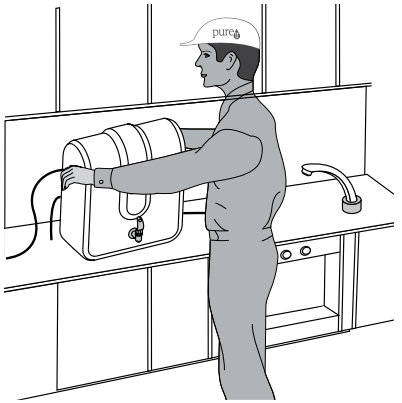


ELECTRICAL-FLOW DIAGRAM



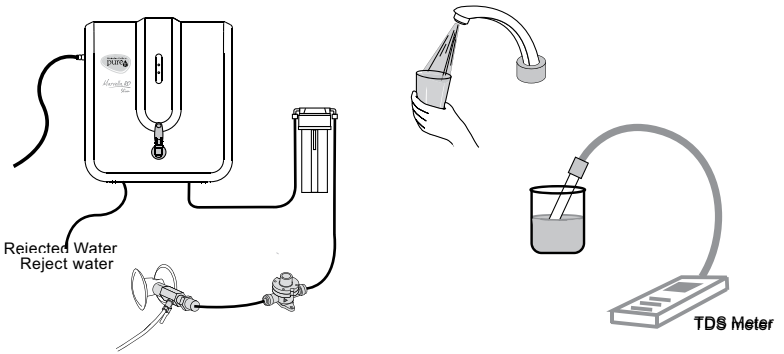
IMPORTANT USAGE INSTRUCTIONS

1



Ensure Pureit Marvella RO Slim™ is installed by a trained Pureit technician.

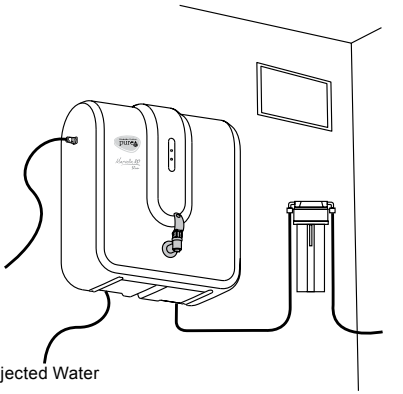
2



Make sure you test the input water TDS before installing Pureit Marvella RO Slim™. The minimum input water TDS should ideally be more than 200 PPM and maximum must be 1800 PPM (also total hardness should be max. 600 PPM). If the TDS is less than 200 ppm then you need to install a TDS Modulator which can be bought at an additional cost from authorised Pureit service technician.

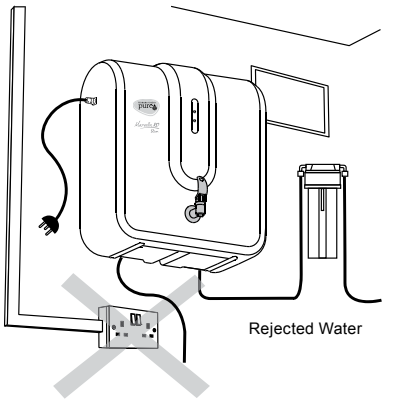
IMPORTANT USAGE INSTRUCTIONS

3



It is recommended that Pureit Marvella RO Slim™ be installed on the wall.

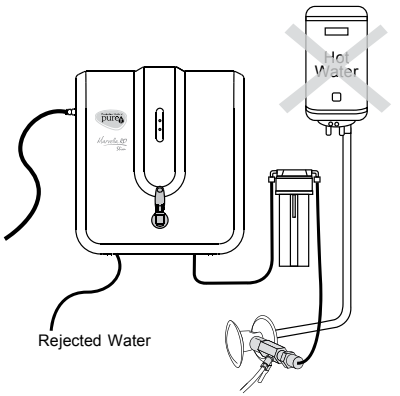
4



Ensure Pureit Marvella RO Slim™ is not installed above any electric socket. Ensure that you use the plug provided with the purifier and do not change it.

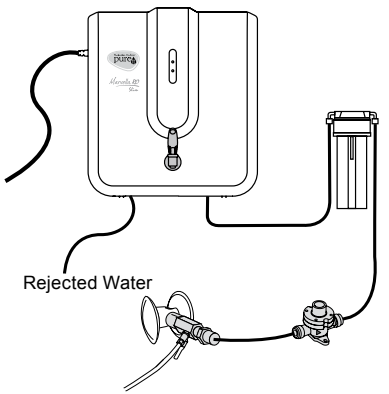
IMPORTANT USAGE INSTRUCTIONS

⑤



Pureit Marvella RO Slim™ should not be connected to any hot water tap.

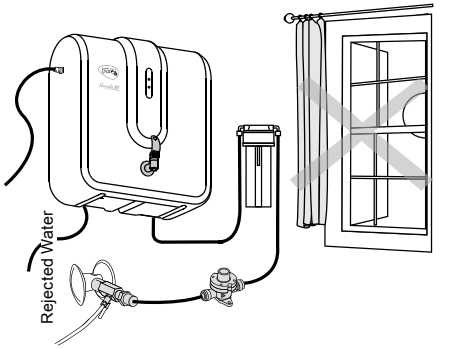
⑥



Ensure that the purifier is placed close to the plumbed inlet connection (not more than 2 metres). Also, avoid sharp bends to the pipes.

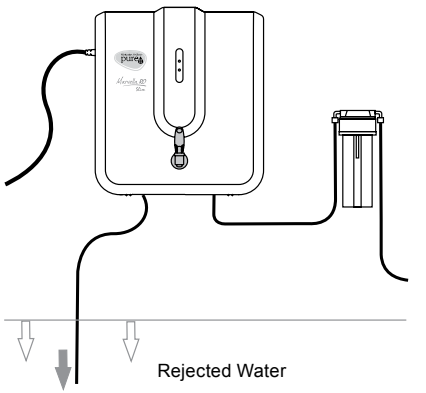
IMPORTANT USAGE INSTRUCTIONS

⑦



Install your Pureit Marvella RO Slim™ away from any direct sunlight and ensure there is enough ventilation.

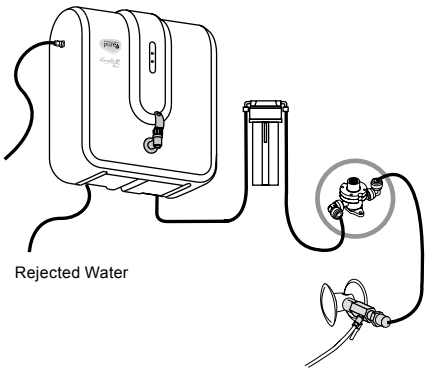
⑧



Ensure the waste water pipe is placed lower than the tap of the purifier.

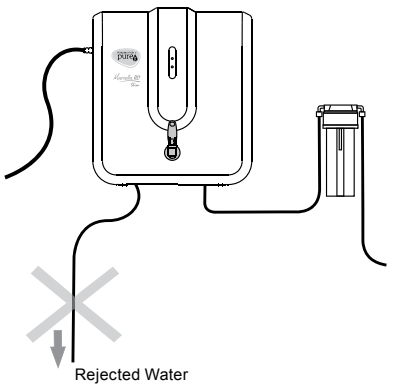
IMPORTANT USAGE INSTRUCTIONS

9



Ensure input pressure is more than 5 PSI and less than 30 PSI. If it is more than 30 PSI, you need to use 'Pressure Reducing Valve' which must be bought at an additional cost. If the pressure is less than 5 PSI then you need to buy 'Pressure Enhancing Pump' which can be bought at an additional cost. Ensure you buy them from the authorised service personnel of Pureit.

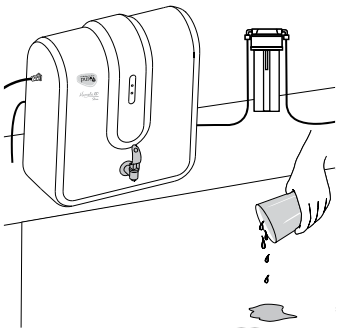
10



Do not drink the water from the waste water tube, as it is not suitable for drinking. However, you can use that water for gardening or for cleaning the floors.

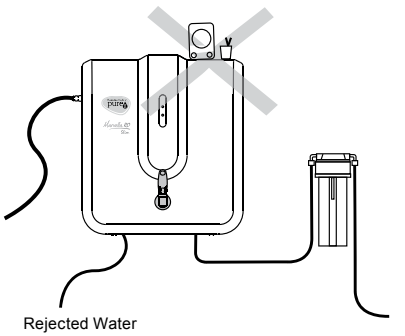
IMPORTANT USAGE INSTRUCTIONS

11



You should discard the water in the storage tank once in 15 days. Always drain the water in the storage tank if you have not used the purifier for more than 2 days.

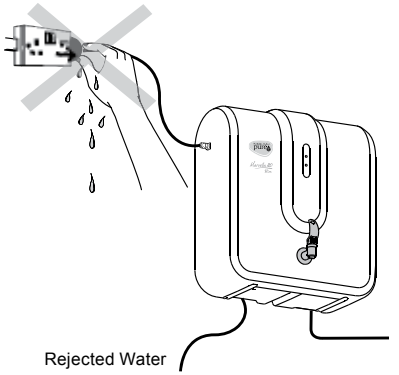
12



Do not put heavy or sharp objects on the purifier.

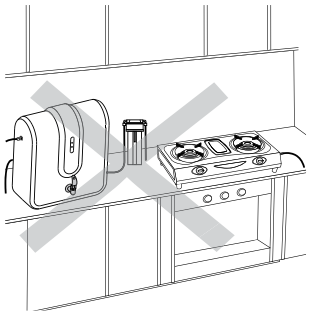
IMPORTANT USAGE INSTRUCTIONS

⑬



Do not plug or unplug the power cord with wet hands. Ensure that the plug isn't wet while plugging in or plugging out to avoid risks such as electrical shock or fire.

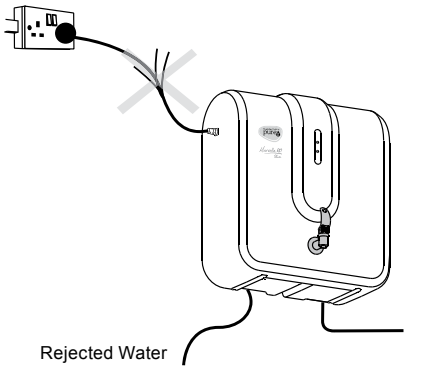
⑭



Never put the cord under rugs, near heat resistors, radars, stoves or heaters.

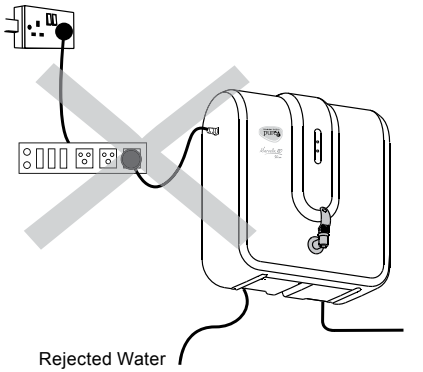
IMPORTANT USAGE INSTRUCTIONS

⑮



If the power cord is damaged, the power adapter must be replaced and not used.

⑯

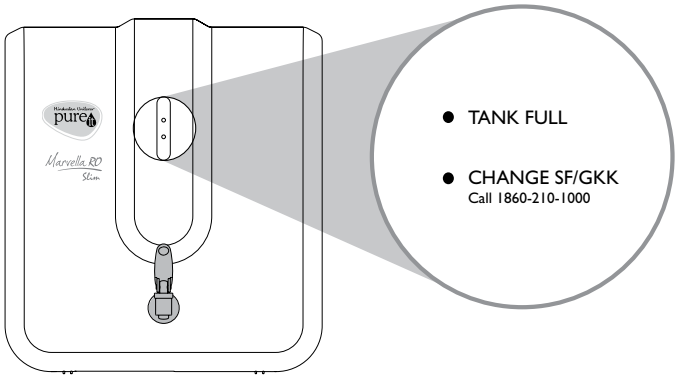


Avoid using an extension cord.

⑰

The Post-RO Carbon Filter must be detached from the storage tank and flushed directly into the sink; before starting the regular usage. Discard the first cycle of water and do not use it for drinking.

ADVANCE ALERT SYSTEM™ OF PUREIT MARVELLA RO SLIM™



Indicator	Indicator Status	Frequency of indication	Indication
Tank Full	No light	N/A	Tank is not full
	Green	N/A	Tank is full
Change SF / GKK	Green	N/A	Pre Sediment Filter and GKK is safe to use
	Slow blinking Green	165 days of clock time or 135 hours of pump running time, whichever is earlier, after device installation or GKK replacement	Life of the Pre Sediment Filter will end soon. Please contact the Pureit helpline and get your Pre Sediment Filter replaced*.
	Fast blinking Green	180 days of clock time or 150 hours of pump running time, whichever is earlier after device installation or GKK replacement	This indicates the life of the Pre Sediment Filter is completed and must be replaced. At this point, Auto Shut-Off shuts the water flow ensuring you don't drink unsafe water even by accident

*There is a free Pre Sediment Filter in your device which needs to be preserved to facilitate the above change. In case you misplace the free Pre Sediment Filter, then at the time of Pre Sediment Filter change you will have to buy the same at extra cost.

Indicator	Indicator Status	Frequency of indication	Indication
Change SF / GKK-1	Blinking blue	After every 345 days of clock time or 285 hours of pump running time, whichever is earlier, after device installation or GKK-2 replacement	GKK-1 life will end soon. Please contact the Pureit helpline to replace your GKK-1
	Solid Blue	After every 360 days of clock time or 300* hours of pump running time, whichever is earlier, after device installation or GKK-2 replacement	GKK-1 life is completed and must be replaced. At this point, Auto Shut-Off shuts the water flow ensuring you don't drink unsafe water even by accident
Change SF / GKK-2	Blinking Red	After every 705 days of clock time or 585 hours of pump running time, whichever is earlier, after device installation or previous GKK-2 replacement	GKK-2 life will end soon. Please contact the Pureit helpline to replace your GKK-2
	Solid Red	After every 720 days of clock time or 600* hours of pump running time, whichever is earlier, after device installation or previous GKK-2 replacement	GKK-2 life is completed and must be replaced. At this point, Auto Shut-Off shuts the water flow ensuring you don't drink unsafe water even by accident

*After every 300 hours of pump running time or 360 days of clock time, whichever is earlier, the respective Germkill Kit™ needs to be changed.

Every 300 hours of pump running time typically gives 3000 litres of purified water under test conditions of 18 PSI input pressure, 450–500 ppm TDS and 25 °C temperature.

While the Germkill Kit™s and the Pre Sediment Filter have a fixed replacement schedule, you might be required to change the SF in the interim depending on the quality of your input water.

Pureit Marvella RO Slim™ has been designed in such a way that during the first time startup of the device, the "Tank Full" indicator will blink for 15 minutes (maximum) and then normalize for usage.

ORDERING GKK-1 AND GKK-2

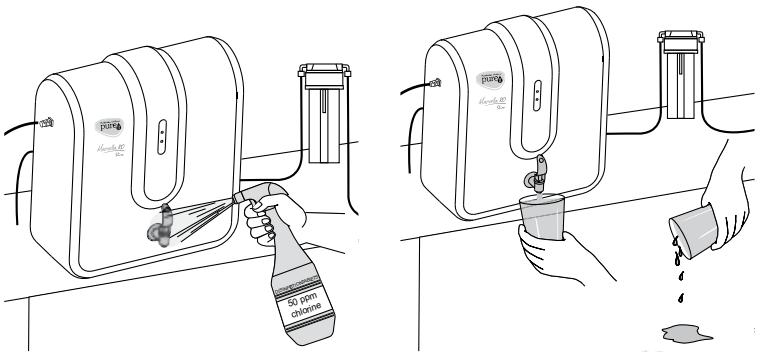
By Calling Pureit Helpline
1860-210-1000

OR

By Logging in to Pureit Website
www.pureitwater.com

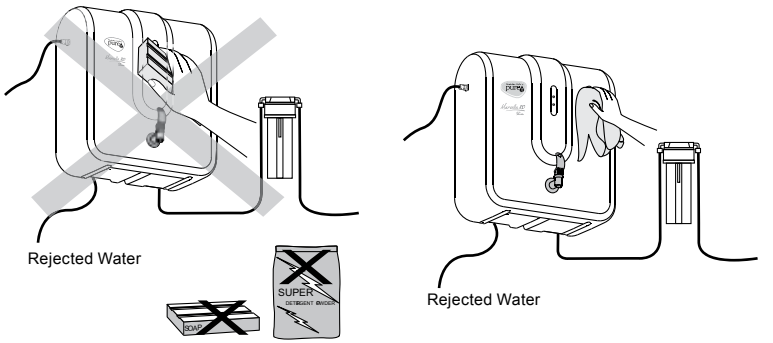
CLEANING AND MAINTENANCE

①



You can clean the dispenser by using disinfectants like bleach/hypochlorite
(50 PPM available chlorine). Discard 2 liters of water after cleaning the dispenser/tap.

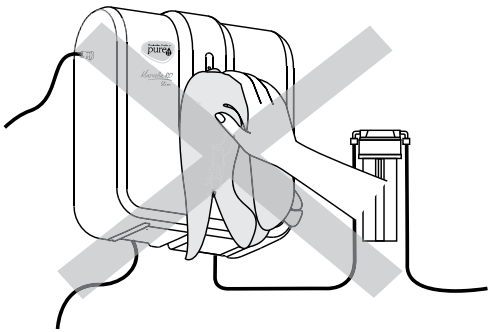
②



External portion of the purifier must be cleaned using wet cloth only.
Do not use detergent or soap.

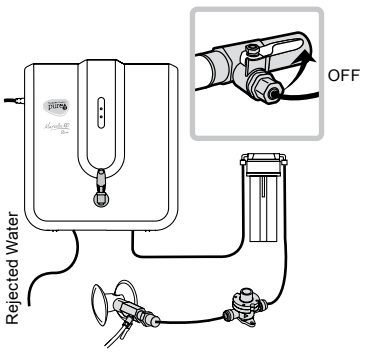
CLEANING AND MAINTENANCE

③



Do not extensively clean and rub the decorative parts and on the LED display panel as this might lead to scratches on the parts.

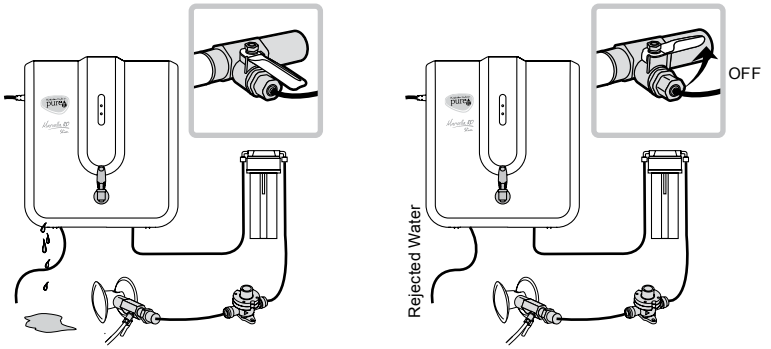
④



Always switch off the 'Ball Valve' and electrical power, if you are out of home for long duration.

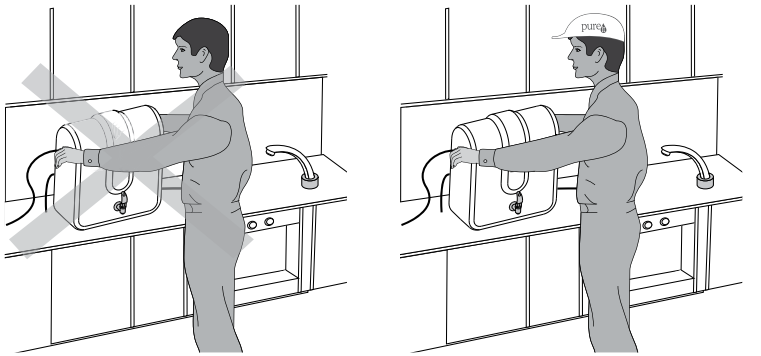
CLEANING AND MAINTENANCE

⑤



Turn off the Ball Valve and switch off the power if you notice any leakage from the purifier.

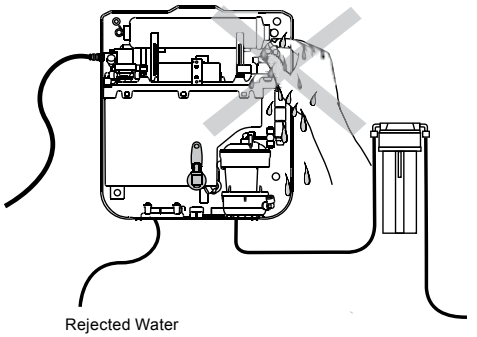
⑥



Do not try to open the purifier for cleaning or for any replacements. This can only be done by a qualified company personnel or an authorised agent.

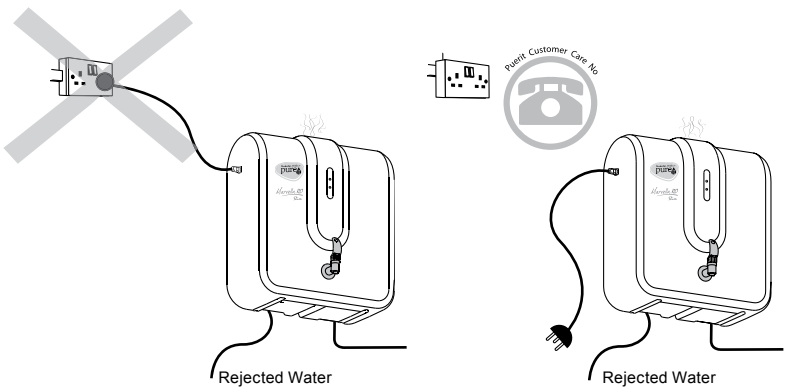
CLEANING AND MAINTENANCE

7



Never splash the filtration system with water while cleaning.

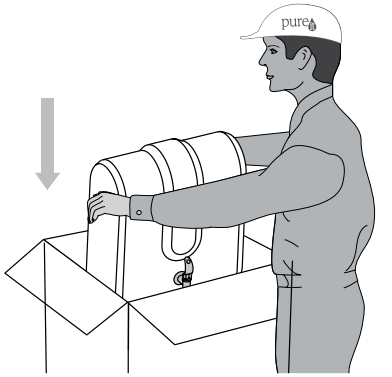
8



In case of any smoke or burning smell, remove the plug immediately and call the Pureit service centre.

CLEANING AND MAINTENANCE

9



When shifting your house, get the purifier duly inspected and packed by the Pureit service technician. Remove water from the storage tank and properly pack the purifier during shifting.

10 You should clean the storage tank once a month by using the disinfectant which can be bought by calling our Pureit helpline number. To clean the tank just open the cleaning solution dispenser and put 1 ml of the solution (10–15 drops) into the storage tank. (Ensure the tank is full). Drain the entire tank after 10 minutes.

11 Do not allow any foreign or unexpected material (like dust/ants/insects/other pests) to enter into the storage tank. The filtered water in the storage tank may deteriorate in the process.

12 You should maintain good hygiene in the area around your water purifier. Ensure that this area is free of ants/insects/other pests.

GENERAL DOs AND DON'Ts

01. Please dispose the used consumables like Pre-Sediment Filter, Pre-RO Carbon Filter and Post-RO Carbon Filter along with the other household waste through the municipal disposal system.

02. You should only store water in the purifier and not use other bottles and containers. In case you do store, please ensure that the bottle/container is properly cleaned.

03. Do not use water not intended for drinking in Pureit system e.g. from abandoned or abused water bodies or water sources in which human, animal or industrial wastes are disposed or water that is excessively acidic or alkaline.

04. The output water may continue to have flora which are harmless and pose no health hazard to normal healthy adults and children.

05. You should ensure that the area around and beneath the purifier is kept clean at all times.

06. Freshly purified water should be used for drinking.

07. Never buy Pureit Marvella RO Slim™ or the GKK from an unauthorised source. Remember all you have to do is call Pureit Helpline number and we will deliver a new GKK to you at your home for a minimal delivery charge.

08. Don't drop any of the components, or the purifier as a whole from a height. This may cause the components to fracture or break, and the guarantee of getting water 'As Safe As Boiled Water™' will no longer be valid.

09. Do not use hot or boiling water in the purifier. Similarly do not use freezing cold water (less than 10 °C) in the purifier.

10. The point-of-use Reverse Osmosis drinking water treatment systems addressed by NSF-58 standard are designed to be used for the reduction of specific substances that may be present in drinking water supplies (public or private) which are considered to be microbiologically safe and are of known quality.

FAQs

How does Pureit Marvella RO Slim™ purify water?

Pureit Marvella RO Slim™ has a 6-stage purification system which ensures you get water that is 'As Safe As Boiled Water™' and also removes excess total dissolved solids (TDS) to make your water tastier.

In the first stage, the water passes through the Pre-Sediment Filter which removes fine and coarse particulate impurities/dirt.

The second stage is the Pre-RO Carbon Filter that removes chlorine and organic impurities like harmful pesticides. It also adsorbs bad taste and odour-causing organic compounds from water.

The third stage is the Post-Carbon Sediment Filter which removes the remaining dirt.

Then the water passes through the RO Membrane at high pressure, with the help of an inbuilt pump. The RO removes dissolved salts, hardness, pesticides and heavy metals like arsenic, lead and mercury. It also removes microbial contaminants like bacteria, virus, protozoa and parasites.

The fifth stage is the Micro Filtration (MF) Membrane which acts as an additional assurance of safety towards microbial contaminants.

The last stage is the Post-RO Carbon Filter, which removes bad odour and enhances the taste of purified water.

What is the storage capacity of 'Pureit Marvella RO Slim™'?

Pureit Marvella RO Slim™ has a storage tank capacity of 4 Litres. The process of filling the storage tank is fully automatic and when you take water out of the tank, the purification process automatically starts and refills the storage tank provided power is on.

How much time it takes to purify water in 'Pureit Marvella RO Slim™'?

'Pureit Marvella RO Slim™' can purify upto 9–12 Litres of water per hour. However, the time taken to purify depends on the life of the filters, the input water pressure, TDS and other impurities present in water.

Why is the "Tank Full" indicator blinking when I switched on the purifier for the first time?

Pureit Marvella RO Slim™ has been designed in such a way that during the first time startup of the device, the "Tank Full" indicator will blink for 15 minutes (maximum) and then normalise for usage.

The Advance Alert System™ did not give me 15 days warning before the purifier stopped working. Why is it so?

There may be several reasons for this.

While the Germkill Kit™s and the SF have fixed replacement schedules, depending on your input water quality the SF might need a replacement even before the purifier gives you an alert. In such cases, please contact Pureit helpline on 1860-210-1000 and get the SF replaced.

Also, Advance Alert System™ will alert you 15 days before end of every 180 days (approximately) or 15 hours before completion of every 150 hours of pump running time, whichever is earlier. The purifier will communicate the alert only if the purifier is in a switched on condition during the scheduled alert time. Post the completion of the scheduled alert time, Auto Shut off™ of water will be activated automatically, even if the purifier is in a switched off condition.

How will I get new consumables/membranes replaced?

You need to call the Pureit Helpline (1860-210-1000) number and order for a Germkill Kit™. The Customer care specialist will visit your place and replace the Germkill Kit™ at a nominal cost.

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You need to call the Pureit Helpline (1860-210-1000) number and order for a Germkill Kit™. The Customer care specialist will visit your place and replace the Germkill Kit™ at a nominal cost.

Can I use any type of water to purify through my Marvella RO Slim™?

Pureit Marvella RO Slim™ will purify "potable" water for removal of hardness and other impurities to give you safe drinking water. If the input water has impurities normally not present in drinking water (high iron/ turbidity/microbial contamination etc.) or water is from unknown source (river/lake/pond/borewell etc.) then suitable pre-treatments may be required.

What are all the consumables which are to be replaced?

You need to replace the Pre-Sediment Filter, Pre-RO Carbon Filter and Post-RO Carbon Filter when the second light (CHANGE GKK light) starts blinking BLUE. These parts can be bought together by ordering GKK-.

You need to replace the Pre-Sediment Filter, Pre-RO Carbon Filter, Post-Carbon Sediment Filter, RO Membrane, Post-RO Carbon Filter and Microfiltration Membrane (MF) when the 'CHANGE GKK' starts blinking RED. These parts can be bought together by ordering GKK-2

Can I drink the first purification cycle of water from the purifier?

No, it is recommended to throw the first cycle of water that is filled in the storage tank when the new Pureit Marvella RO Slim™ purifier is installed and also whenever the Germkill Kit™s are replaced

Can the Pre-Sediment Filter or the other filter parts choke before the Advance Alert ?

While the Germkill Kit™s and the Sediment Filter have a fixed replacement schedule, you might be required to change the filters in the interim depending on the quality of your input water.

Should the tap flow rate be very less or if it is taking too long for the tank to fill, then please contact the Pureit helpline at 1860-210-1000 to change the membranes. These extra visits will be chargeable as per T&C.

Can I open and service my purifier?

It is not recommended to open and service device by an individual. Call our customer care if you face any issue which requires servicing and opening the device.

Can I use the reject water?

It is not recommended to use the reject water for any kind of consumption (drinking or cooking). It can probably be used for gardening or cleaning floors.

What should I do if any part of the purifier is broken?

Please call the Pureit helpline number (1860-210-1000). Our technicians will visit your house and will guide you on the repairs required. There will be a nominal visiting charge and you would need to buy the parts required.

What should I do if there is a leakage from the purifier?

First turn off the Ball Valve if you find any leakage from the purifier and turn off the power switch. Check for any visual improper fitment (like tap) and then call our Pureit helpline number and register a service request.

How long the stored water in Pureit Marvella RO Slim™ can be used for drinking?

You can use stored water for 2 days. If it is not used for more than 2 days we advice you to discard that water, refill and then consume.

TROUBLESHOOTING

The water from the purifier tastes unusual

This might be because of one or more of the following reasons:

a. The storage tank has not been cleaned for a long time – Please clean the storage tank after removing the water with a mild hypochlorite solution. The hypochlorite solution can be ordered by calling our Helpline number (1860-210-1000)

b. The filters or the membranes need to be replaced/cleaned – Please replace or get them cleaned by calling the Pureit Helpline number.

The purification is taking more time

This might be because of one or more of the following reasons:

a. The Ball Valve may not be opened fully – Please ensure the Ball Valve is open completely so that the water flow is not restricted.

b. The temperature of input water might have dipped drastically.

c. It will also depend on the input water condition and the life of the filters.

The storage tank is not getting filled

This might be because of one or more of the following reasons:

a. Check if the Ball Valve is kept open.

b. Check if there is any leakage from the purifier and if there is any leakage then call the Pureit Helpline number (1860-210-1000).

Hindustan Unilever pureit Marvella RO Slim

Pureit Marvella RO Slim™ Water Purifier Warranty Registration Card

Serial No. _____

Date of Purchase: _____

Purchaser's Name: _____

Telephone No. _____

Address: _____

_____

Dealer's Name: _____

Address: _____

_____

_____

Dealer's Signature
(with rubber stamp)

Note:
1. Please retain the bill of purchase.
2. Please quote Serial number, Model and Date of Purchase in all your correspondence.

STATEMENT OF HINDUSTAN UNILEVER'S INTELLECTUAL PROPERTY RIGHTS

Products covered under Hindustan Unilever's intellectual property rights	
Pureit Marvella RO™	Micro Filtration Membrane
Germkill Kit™	RO Purity Lock
As Safe As Boiled Water™	Advance Alert System
Germkill Life Indicator™	

Hindustan Unilever Limited

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‘PUREIT MARVELLA RO SLIM™’ WARRANTY DETAILS

Product Warranty

The ‘Pureit Marvella RO Slim™’ guarantees that you will get ‘As Safe As Boiled Water™’ as described in ‘Pureit Marvella RO Slim™’s Unique Technology’ section as long as the ‘Pureit Marvella RO Slim™’ is used in the manner specified in this manual.

01. The Consumables including the Pre-Sediment Filter, Pre-RO Carbon Filter, Post-Carbon Sediment Filter, RO Membrane, Micro-Filtration membrane and Post-RO Carbon Filter will not be covered under warranty.
02. The warranty does not cover external booster pump, pressure reducing valve which is bought as an accessory to the purifier.
03. All other components including the electrical parts will have a 12-month warranty against the manufacturing defects.

This warranty is subject to the following conditions:

The customer will notify the company in writing or by calling the Helpline promptly if any defects are noticed and give the company or its authorised agent adequate opportunity to inspect, test and remedy them. For this the customer may have to deposit the ‘Pureit Marvella RO Slim™’ if so required by the company, with the company’s office/service centre/authorised dealer along with the original invoice, in the city where they are sold.

Inspection and test report of the company’s office/service centre/authorised dealer will be final and binding under the warranty for determining defects, repairs/alterations required or carried out, or certifying working of the ‘Pureit Marvella RO Slim™’ thereafter.

The company’s obligation under this warranty shall be limited to repairing or providing replacement of parts, which are found to be defective. The company or its authorised customer care centre/licensed service provider reserves the right to retain any part(s) or component(s) replaced at its discretion, in the event of a defect being noticed in the equipment during the warranty period.

The company’s liability under this warranty shall in no event, and under no circumstances, exceed the price paid by the customer.

This warranty is confined to the first purchaser of the product only and is not transferable.

In the event of repairs of any part/s of the ‘Pureit Marvella RO Slim™’, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty.

The warranty is issued at Mumbai, and courts at Mumbai shall have exclusive jurisdiction over matters covered or flowing from this warranty.

The company obligation is only for effective repairs of any defective part of the ‘Pureit Marvella RO Slim™’, and not for ‘Pureit Marvella RO Slim™’ replacement as such.

Repairs or replacements will be carried out either by the dealer from whom the device has been purchased or through a Company Customer Care Centre, or the Authorised Licensed service provider with whom the device has been registered.

For units installed beyond the municipal limits of the jurisdiction of the Authorised Licensed service provider or company Customer Care Centre, all expenses incurred in collecting the device(s) for part(s) thereof from the company’s Customer Care Centre or Licensed Service Centre, as well as expenses incurred in deputing of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer.

The warranty is void if any repair work is carried out by persons other than those of the company, or its authorised dealers.

Any part(s) of the electrical and purifier system replaced by the company at its discretion shall be with a functionally operative part.

The concerned Customer Care Centre or Licensed service provider will advise the customer whether to effect the repair at site or at the Customer Care Centre.

Warranty does not cover accessories external to the equipment supplied by the dealer.

‘PUREIT MARVELLA RO SLIM™’ WARRANTY DETAILS

In case of repairs or replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Replacement of parts would be purely at the discretion of HUL, the same part model shall be replaced and in the event such part model has been discontinued, it shall be replaced with the part model of price equivalent at the time of purchase.

In case of any damage to the product/customer abuse/repairs by unauthorised personnels/misuse detected by the authorised service centre personnel, the warranty conditions are not applicable and repairs will be done subject to availability of parts and on a chargeable basis only.

This warranty shall not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly out of any defect in the water purifier. The company’s obligation under this warranty shall be limited to repair or providing replacement of defective parts only under the warranty period.

The warranty is not applicable in any of the following cases:

01. The completed warranty card is not presented to authorised service personnel at the time of service of the product.
02. The product is not operated according to instructions given in the operating instruction booklet.
03. The device is not installed in the proper procedure specified.
04. Any defect caused due to improper electrical circuit outside the device in the house or by any defective electrical supply.
05. Defects are caused by improper or reckless use, which shall be determined by the company personnel.
06. Any repair work is carried out by the persons other than authorised service personnel.
07. The damages caused by due to transportation or shifting is not covered by warranty.
08. Defects are due to causes beyond control like lightening, abnormal voltage, acts of god or while in transit or service center or purchasers residence. (normal voltage range specified 230 volts +/-10% with 50Hz). Customer shall ensure that a stabilizer is installed in those areas where voltage is not available within the warranty range (230V +/- 10%). The stabilizer should be of any reputed manufacturer.
09. The warranty will automatically terminate after 12 months expiry of the warranty period even though the device may not be in use for any time during the warranty period for any reason.
10. Only courts in Mumbai will have the jurisdiction for settling any claims.
11. The serial number of the device or any part thereof is damaged, defaced, altered, obliterated, or tampered with or removal for any reason whatsoever.

This warranty is valid in India only.

Notwithstanding anything to the contrary contained in, or implied by this warranty:

The company’s liability under this warranty shall be limited only to defects in the ‘Pureit Marvella RO Slim™’ which occur under the conditions of normal operation of the ‘Pureit Marvella RO Slim™’ and their proper and prescribed use as per this user manual. This warranty does not cover or extend to defects which are determined by the company or its authorised agents as occurring or resulting from or attributable to negligence, abuse, misuse, faulty care, operation or maintenance or repairs, alterations to the ‘Pureit Marvella RO Slim™’ or any part thereof by others.

General

For the purpose of this warranty, the following expressions shall have the following meanings respectively:

- The ‘Pureit Marvella RO Slim™’ shall mean the ‘Pureit Marvella RO Slim™’ described in the invoice.
- ‘The customer’ shall mean the purchaser of the ‘Pureit Marvella RO Slim™’ from the company or the company’s authorised dealer who is a party to the invoice.
- ‘The company’ shall mean Hindustan Unilever Limited.
- ‘Invoice’ shall mean the Invoice issued for the ‘Pureit Marvella RO Slim™’ by the company or its authorised dealer to the customer describing the ‘Pureit Marvella RO Slim™’ and indicating, inter alia, the total purchase price thereof, the name of the customer, and the place where the ‘Pureit Marvella RO Slim™’ is to be delivered.
- ‘User manual’ shall mean the instructions for installation, use and maintenance contained in the leaflet published by the company, and delivered to the Customer at the time of sale of the ‘Pureit Marvella RO Slim™’.
- Visit the Pureit website for more detailed instructions on cleaning/maintenance of your purifier.
- Warranty doesn’t cover any damage/other issues arising out of ingress of external/foreign material (like dust, insects, ants, other pests) in the water purifier as it is the responsibility of the consumer to keep the area around the purifier clean and free of pests/dust.